



# We Are Your **Fiscal/Employer** Agent (F/EA)

**Consumer Direct Care Network Virginia (CDVA)** serves as the Fiscal/Employer Agent (F/EA) for qualifying older adults and those with physical, intellectual, or developmental disabilities who self-direct their in-home care. We specialize in services and supports that allow individuals choice and control so you can remain safe, healthy, and independent in your homes and communities.

You are provided the right tools so you can succeed in managing your supports and achieve your goals. With these services, you can gain more choice and control over the care you receive and the person who provides that care.

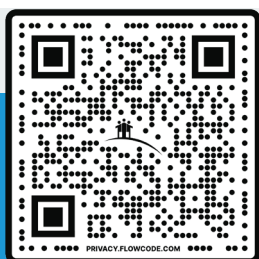
CDVA assists with tasks such as:

- Facilitating caregiver background checks
- Caregiver record retention
- Processing shifts and issuing paychecks
- Withholding and filing employer and caregiver related payroll taxes
- Compliance with Federal and State rules and regulations
- Providing spending summaries (On-line access available)

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We are here to  
**assist you.**

[www.ConsumerDirectVA.com](http://www.ConsumerDirectVA.com)





CONSUMER DIRECT CARE NETWORK VIRGINIA

# A Culture of **Caring for You**

**You've spent a lifetime making your own decisions** and supporting your family's best interests. The in-home care you or your family requires should be no different. Self-directed care puts you in control, allowing you to arrange and direct your own services. You select, train, and manage your caregiver, who may be a trusted friend, neighbor, or relative.

**As your F/EA, we provide  
superior customer service  
and support to individuals  
like you throughout Virginia.**

**We specialize in providing fiscal management services** and work with DMAS Fee for Service and Managed Care Organizations (MCOs), Aetna, Humana, Kaiser and Sentara Health Plans.

Aetna: **888.444.2418** 

DMAS: **888.444.8182** 

Sentara Health Plans: **888.444.2419** 

Humana: **888.665.9781** 

Kaiser: **888.592.4341** 

## **We are here to help you live the life you choose.**

300 Arboretum Place, Suite 410 | Richmond, VA 23236

[www.ConsumerDirectVA.com](http://www.ConsumerDirectVA.com)

EVERY LIFE. EVERY MOMENT. EVERY DAY.