

How use biometric login to access the HHAeXchange mobile app

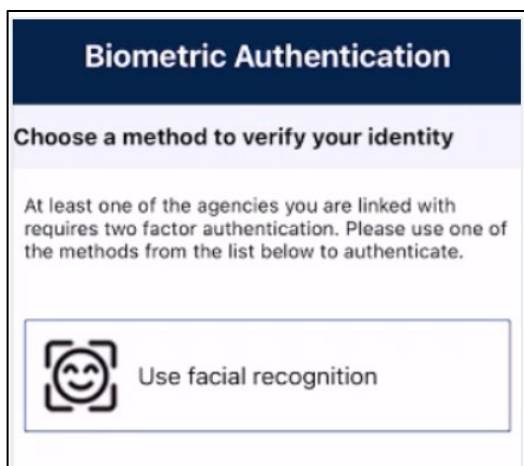


Using biometric login keeps your account safe. It adds another layer of security by using your face or fingerprint to log into the app.

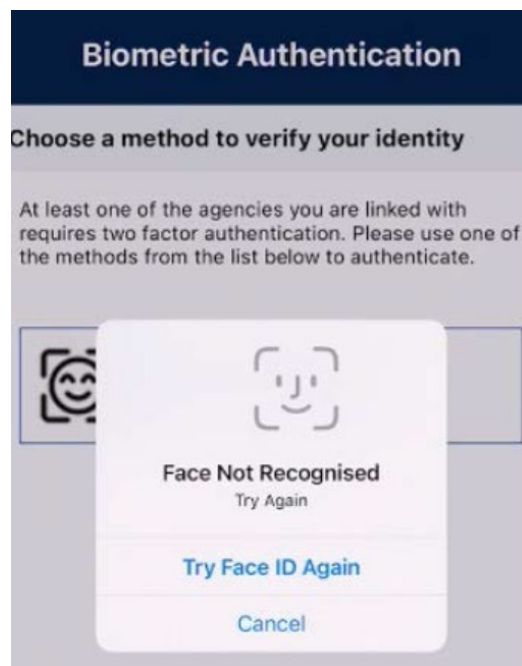
On the Mobile App, Caregivers are prompted to set up their login by face or fingerprint if they are available on the mobile device being used

Facial Scan

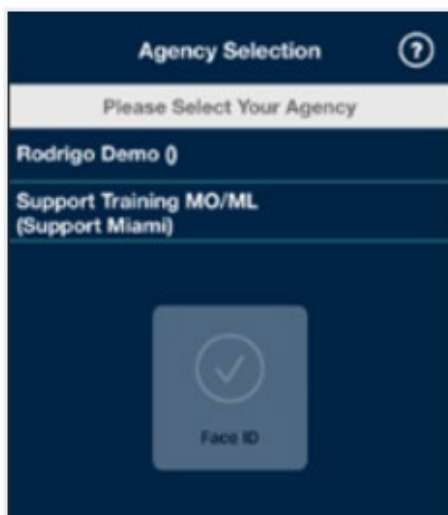
If your phone has face login, the app will ask to set that up.



If the face scan doesn't work, it will ask you to try again.



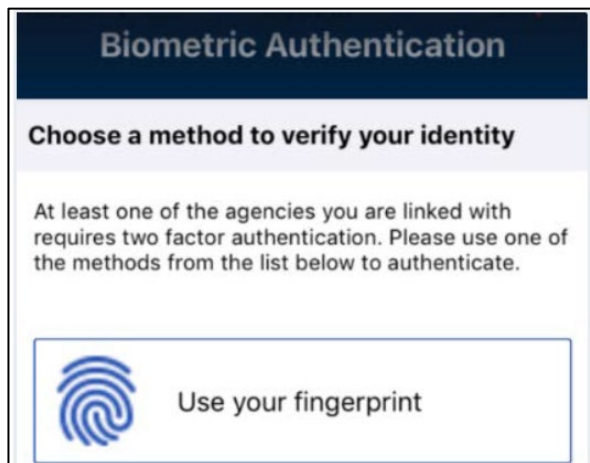
When the face scan works, the app will log you in.



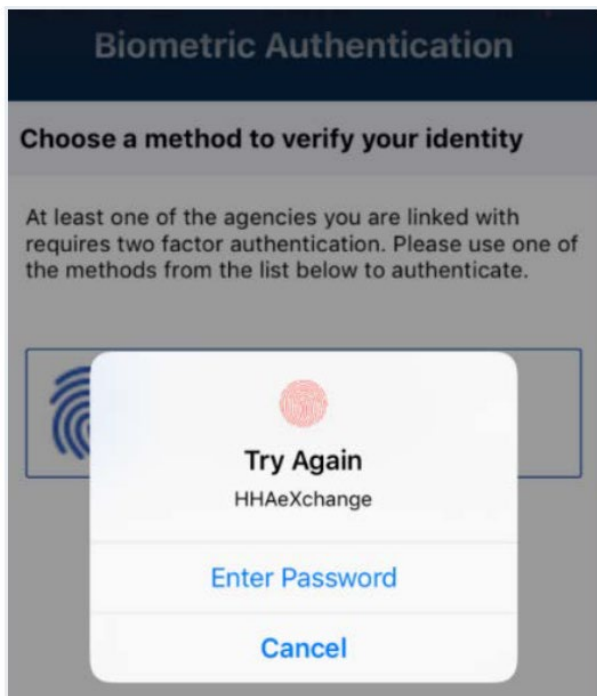
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Fingerprint Scan

If your phone has fingerprint login, the app will ask you to touch the fingerprint button.



If the fingerprint scan doesn't work, it will ask you to try again.



The next screen scans your fingerprint to allow you to log into the app.

