DirectMyCare & CareAttend
Resetting Your Password

To reset your password for both, please follow the steps below.

SEND VERIFICATION CODE

1. Go to DirectMyCare.com and press **Forgot Password?** (Fig. 01).

CDSD.ApplePie@gmail.com

Forgot Password?

LOG IN

Fig. 01

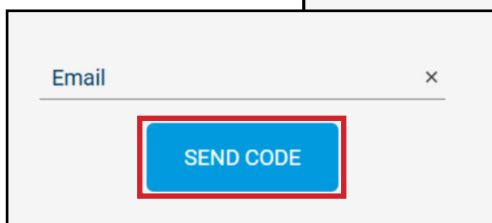2. Type your email. Press **Send Code** (Fig. 02).

Email

SEND CODE

Fig. 02

ENTER VERIFICATION CODE

3. **Open a new browser window.** Check your email for th[e]
code. The email will say **Microsoft on behalf of
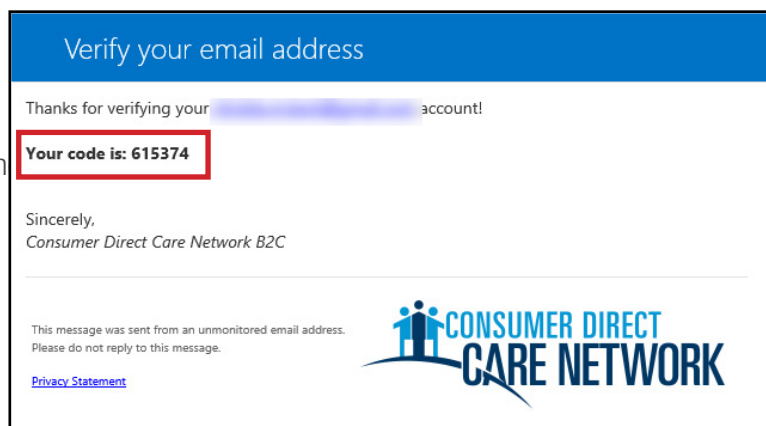Consumer Direct Care Network B2C** (Fig. 03).

Verify your email address

Thanks for verifying your ___ account!

Your code is: 615374

Sincerely,
Consumer Direct Care Network B2C

This message was sent from an unmonitored email address.
Please do not reply to this message.

Privacy Statement

CONSUMER DIRECT CARE NETWORK

Fig. 03

20250924

3. Type in the code. Press **Verify.** (Fig. 04)

Verification code has been sent to your inbox.

***** ✕

VERIFY

Fig. 04

4. Select **Continue**. (Fig. 05)

E-mail address verified. You can continue now.
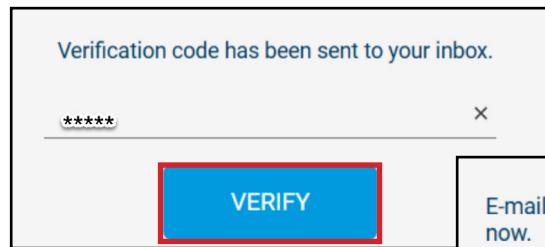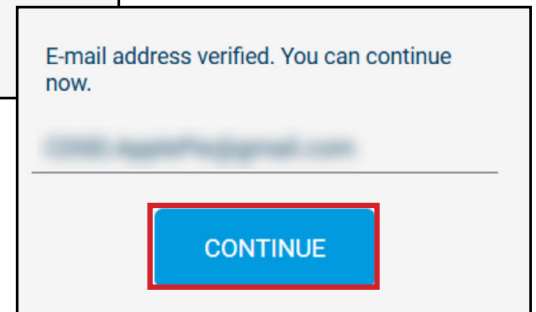
CONTINUE

Fig. 05

CREATE PASSWORD

1. Type a **new password**. The password must have:
- At least 8 characters
- Lowercase and uppercase letters
- At least one number
- At least one special character

2. Press **Continue**. You will be logged in.

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