

DirectMyCare Web Portal Activation

You have an account on the DirectMyCare web portal. To use it, do these steps.

RESET YOUR PASSWORD

1. [Click Here](#)
2. You will see a screen to sign in.
3. Select **"Forgot Password?"** (Fig. 01)
4. Type your email and select **"Send Code"**. (Fig. 02)

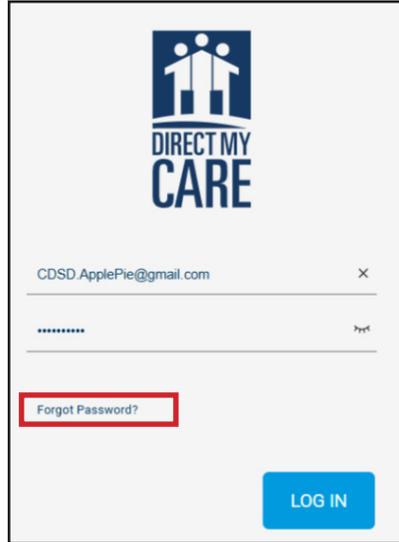


Fig. 01

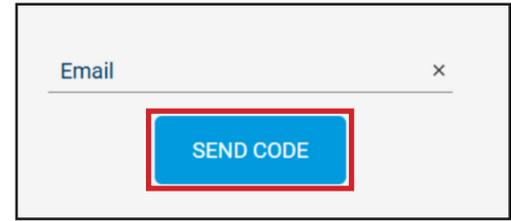


Fig. 02

ENTER VERIFICATION CODE

5. You will get an email from **"Microsoft on behalf of Consumer Direct Care Network B2C."** Open this email. It has your code. Check your spam folder (Fig. 03).

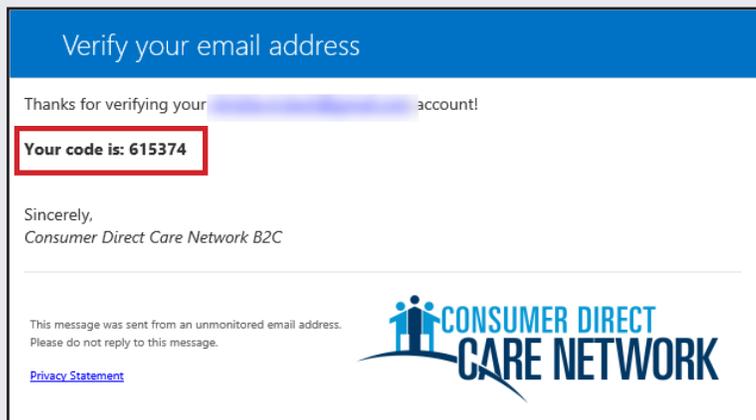


Fig. 03

6. Enter the code. Press **“Verify.”** (Fig. 04)
7. The next screen says your email address is verified. Press **“Continue.”** (Fig. 05)

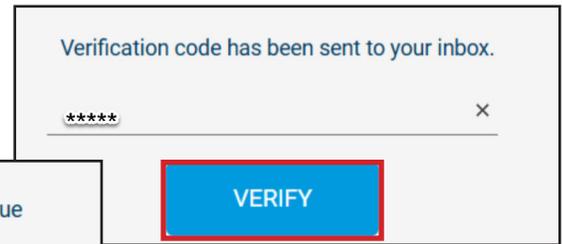


Fig. 04

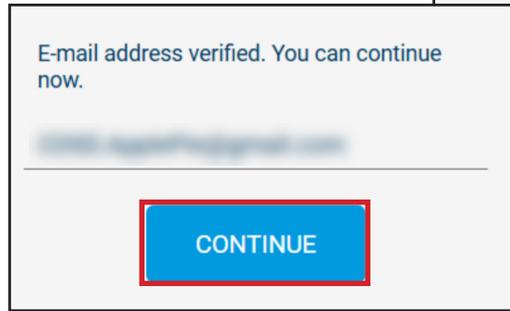


Fig. 05

CREATE PASSWORD

8. Make a **new password**.
9. You will be in the DirectMyCare web portal.
10. Type the last 4 numbers of your **Social Security Number**. (Fig. 06)
11. Now you can use your DirectMyCare web portal.
To learn how to use it, go to <https://consumerdirectfl.com/training-materials/>

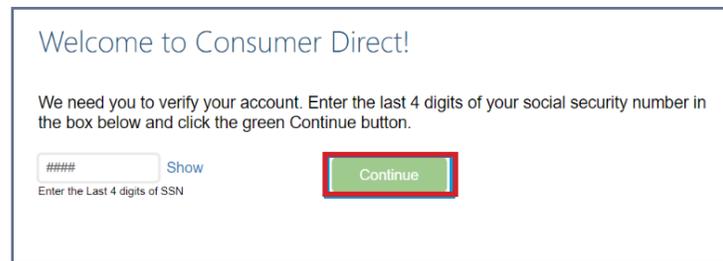


Fig. 06

