

Dejisashada Pin-kaaga IVR-ka

Waa inaad ku buuxiso Foomka Diiwaangelinta IVR ee kujira gudaha websaydkeena qof kasta oo aad daryeesho.

Meeleynta Aqoonsigaaga Isticmaale ahaan

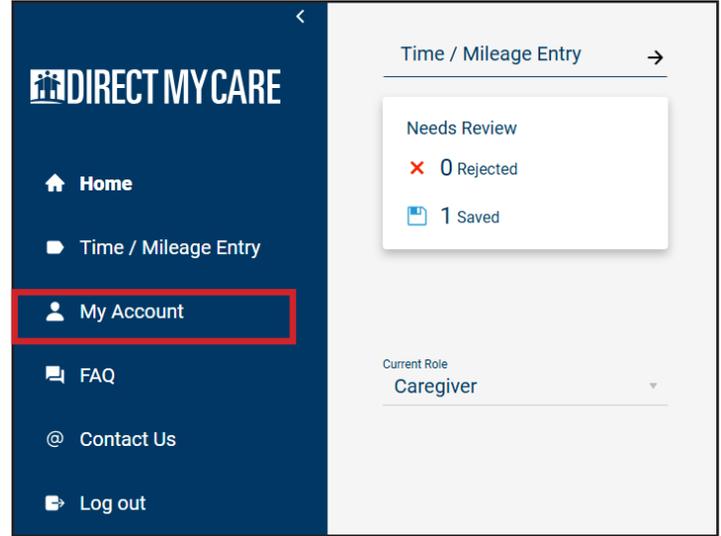
1. Aad DirectMyCare.com oona gal bogga intarneetka adigoo gelinaya cinwaankaaga iimaylka iyo eray-sireedkaaga. Dooro **Log In (Gal)** oo waxaa lagu geyn doonaa bogga hore ee websaydka.
2. Ka dooro **My Account (Acoonkeyga)** dhinaca bidix ee tasmada. Kadibna dooro **My Profile (Boggeyga Aqoonsiga)**.
3. Aqoonsigaaga Shakhsi ahaaneed ayaa ah Aqoonsigaaga Isticmaale ee IVR.

Sameysashada PIN-kaaga

1. Adigoo isticmaalaya lambarka taleefoonkaaga, soo wac nidaamka IVR (Jaantuska 01).
2. Marka shaashad lagu soo saaro, geli kaaga ah **User ID (Aqoonsiga Isticmaalaha)** kadibna ku xiji **calaamadda haashta (#)**.
 - Haddii aanan # la gelinin, nidaamku waxa uu dhihi doonaa "invalid entry (wakhti gelin aan ansax ahayn)."
3. Marka shaashad lagu soo bandhigo, dooro **PIN ah 6-lambar**
4. Nidaamku waxa uu dib kuugu akhrin doonaa PIN-ka adiga:
 - Guji 1 si aad u sii heysato oo aadna u isticmaasho PIN-kan.
 - Guji 2 si aad u sameysato PIN cusub.

Beddelida PIN-kaaga

1. Adigoo isticmaalaya lambarka taleefoonkaaga, soo wac nidaamka IVR (Jaantuska 01).
2. Marka shaashad lagu soo saaro, geli kaaga ah **User ID (Aqoonsiga Isticmaalaha)** kadibna ku xiji **calaamadda haashta (#)**.
 - Haddii aanan # la gelinin, nidaamku waxa uu dhihi doonaa "invalid entry (wakhti gelin aan ansax ahayn)."
3. Marka shaashad lagu soo saaro, guji *** si aad u beddesho PIN-kaaga**.
4. Dooro kaaga ah **PIN-ka 6-lambar**.
5. Nidaamku waxa uu dib kuugu akhrin doonaa PIN-ka adiga:
 - Guji 1 si aad u sii heysato oo aadna u isticmaasho PIN-kan.
 - Guji 2 si aad u sameysato PIN cusub.



IVR: Ingiriis: **877-532-8537**

Isbaanish: **855-581-0509**

Jaantuska 01

Cillad-bixinta

Aqoonsiga Isticmaaluhu Ansax Ma'ahan

Haddii wacaha uusan gelin calaamadda # kadib User ID (Aqoonsiga Isticmaalaha), wuxuu heli doonaa farriin oranaysa "User ID is invalid (Aqoonsiga Isticmaaluhu ansax ma'ahan.)"

Majiraan Wax Xulashooyin ah Oo Lagu Siiyay Si Aad U Diiwaangeliso Wakhtiga

Haddii nidaamka IVR uusan aqoonsan lambarka taleefanka aad ka wacayso, wuxuu ku weydiin doonaa Aqoonsigaaga Isticmaale. Kadibna wuxuu ku weydiin doonaa PIN-kaaga. Maku siin doono xulashooyin aad ku diiwaangeliso waqtiga, fob, ama xaanshida wakhtiga lagu diiwaangeliyo, mana awoodi doontid inaad hawlaha ku sii waddo gudaha nidaamka IVR.

Nidaamka IVR Waxa Uu Dhahayaa "No Client (Majiro Wax Macmiil ah)"

Xulashooyinka ku jira nidaamka IVR waa sidan soo socdaa:

- "To record an entry press ONE (Si aad u diiwaangeliso wakhti gelin, taabo HAL)" – tan waxaa loo adeegsadaa bilaabista gelin-shaqeedka u hoggaansan EVV.
- "To record a fob entry press TWO (Si aad u diiwaangeliso wakhti gelinta fob, taabo LABO)" – tan waxaa loo adeegsadaa gelinta koodhka fob si loogu diiwaangeliyo gelin-shaqeedka u hoggaansan EVV.
- "To record a timesheet entry press THREE (Si aad u diiwaangeliso wakhti gelinta xaanshida lagu diiwaangeliyo wakhtiga, taabo SADDEX)" – tan waxaa loo adeegsadaa in lagu diiwaangeliyo waqtigaaga.

Ma Xasuusto PIN-keyga

Waa inaad isticmaashaa PIN 6-lambar ah kadibna aad ku xijisaa "#". Haddii aad ilowdo PIN-kaaga, waad beddeli kartaa adigoo adeegsanaya Aqoonsigaaga Isticmaale oona ku xijinaaya "*".