

Waxaan qabaa Su'aal!

Marka aad qabto su'aal, yaad la xiriirta? Shabakadda Daryeelka Tooska ah ee Macmiilka ee Washington (Consumer Direct Care Network Washington, CDWA) waxay la shaqeysaa la-hawlgalayaal badan. Ka arag shaxda hoos si ay kaga caawiso qof aad la xirirayo.

Clients

Mowduuc

Tusaale(yaal)

Ayaa caawin kara

<p>Su'aalo</p>	<ul style="list-style-type: none"> • Iska Diiwaangelinta Bogga Internetka ee DirectMyCare ama caawimada gelitaanka • Shaqaalaysiinta IP cusub • Ka soo warbixi walaac khiyaamo • Su'aalaha hubinta asalka • Dib u eegitaanada Dabeecada, Aqoonta , & Ku haboonanta (CC&S) • Masuuliyadda Macmiilka (sida loo bixiyo) • Qoondoynta saacadaha IP-ga 	 <ul style="list-style-type: none"> • InfoCDWA@ConsumerDirectCare.com • Wac 866.214.9899 (Si aad ula xidhiidho Isku-duwahaaga Adeega Laguugu Qoondoyay, guji 2 oona geli Aqoonsiga Qofka ee CDWA ama Aqoonsiga ProviderOne) • Qoraal u dir 877.532.8568 • ConsumerDirectWA.com • DirectMyCare.com
<p>Macluumaadka Xidhiidhka</p>	<ul style="list-style-type: none"> • Cusbooneysii ciiwaanka, lambarka telefoonka, ama iimaylka 	<p>Maamulaha Kiiska.</p> <ul style="list-style-type: none"> • La xiriir kaaga ah AAA, DDA ama Maamulaha Kiiska ee HCS
<p>Isbeddelka Xaaladda, Caafimaadka, ama Badqabka</p>	<ul style="list-style-type: none"> • Miyaad u baahan tahay inaad soo wargeliso isbeddel ku imaaday baahidaada ama xaaladaada • Waxaad u baahan tahay inaad ka warbixiso inaad isbitaal ku jirtay ama lagu dhigay • In lagu waxyeleeyay ama aad ka welwelsan tahay badbaadadaada 	<p>Maamulaha Kiiska</p> <ul style="list-style-type: none"> • La xiriir kaaga ah AAA, DDA ama Maamulaha Kiiska ee HCS • Uga warbixi isbeddel kastoo ku imaada xaalada Maamulaha Kiiskaada <p>Adeegyadda Ilaalinta Dadka waaweyn</p> <ul style="list-style-type: none"> • Wac 866.363.4276
<p>Masuuliyadda Macmiilka</p>	<ul style="list-style-type: none"> • Fahamka nidaamka qiimeynta DARYEELKA • Adeegyada u fasaxida iyo qorshayaasha daryeelka • Qalayada fasaxa • Shaqada macmiilka iyo u qalmista dhaqaalaha 	<p>Maamulaha Kiiska</p> <ul style="list-style-type: none"> • La xiriir kaaga ah AAA, DDA ama Maamulaha Kiiska ee HCS • Macluumaadka xiriirka waxa uu ku jiraa gudaha warqada Oggolaanshaha Macmiilka
<p>Hel Bixiyaasha Shaqsiga</p>	<ul style="list-style-type: none"> • Raadi IP ama ku dhaji shaqadaada adiga soo marinaya Carina • Ma u baahan tahay caawinaad inaad abuurto bogga isticmaalaha Carina oo aadna ku xirto IP-yadda 	<p>Carina</p> <ul style="list-style-type: none"> • Carina.org/HomeCare-Options <p>CDWA</p> <ul style="list-style-type: none"> • InfoCDWA@ConsumerDirectCare.com • Wac 866.214.9899 (Si aad ula xidhiidho Isku-duwahaaga Adeega Laguugu Qoondoyay, guji 2 oona geli Aqoonsiga Qofka ee CDWA ama Aqoonsiga ProviderOne) • Qoraal u dir 877.532.8568

Bixiyaha Shaqiga (IP)

Mowduuc

Tusaale(yaal)

Ayaa caawin kara

Waqtiga, Masaafada, Wakhtiga Fasaxa ee Mushaharka Leh, ama Gelitaanka Wakhtiga Tababarka

- Xaqiijinta Booqashada Elektrooniga (EVV) caawinta app-ka mobayl
- Ikhtiyaarada kale EVV
- Caawinaada bogga internetka ee DirectMyCare
- Cusbooneysii ciwaanka, lambarka telefoonka, ama iimaylka
- Fahamka waqtiga la geliyay ee loogu tralahalay adeegyada la bixiyay
- Baritaanka hubintaaneed
- Watiga dheeraadka iyo Xadidka Toddobaadka Shaqada (WWL)
- Dib u eegitaanada Dabeecada, Aqoonta & Ku haboonanta (CC&S)
- Arrimaha lacag bixinta ama su'aalaha
- Su'aalaha qalabka ilaalinta shakhsi ahaaneed (PPE)



- InfoCDWA@ConsumerDirectCare.com
- **Wac 866.214.9899** (Si aad ula xidhiidho Isku-duwahaaga Adeega Laguugu Qoondeeyay, **guji 2** oona geli Aqoonsiga Qofka ee CDWA ama Aqoonsiga ProviderOne)
- **Qoraal u dir 877.532.8568**
- ConsumerDirectWA.com
- DirectMyCare.com

Ku Dhibaataaynta, Xadgudubka, iyo Takoorida (HAD) ama dhaawac ugu geysashada goobta shaqada

- IP waxay la kulmaan ku xagadub, ku tacadinta, takoorida, ama dabeecadaha ku haboonayn Macmiilkooda, ama qof kale oo ku jira reerka Macmiilkooda, inta u qabaynay shaqada daryeel bixinta
- IP dhawacmay inta u Macmiilka u adeegyay

Soo Wargelinta Dhaawaca iyo HAD CDWA

- **Wac 877.532.8542 (guji 1 wixii ah HAD ama guji 2 wixii dhaawac ah)**

Isbeddelka Xaaladda Macmiilka, Caafimaadka, ama Badqabka

- IP waxay u baahan yihiin inay soo wargelinayaan isbeddelka ku imaada baahiyaha iyo xaalada Macmiilka
- IP waxa uu u baahan yahay inuu ka warbixiyo in Macaamiishooda la dhigay isbitaal
- IP wuxuu ka walacsanaa in Macmiilka la waxyeelayay

Maalmulaha Kiiska

- Ku soo wargeliyay xaaladda Maamulaha Kiiska ee Macmiilka
- **Adeegyadda Ilaalinta Dadka waaweyn**
- **Wac 866.363.4276**

Midowga Su'aalaha

- Lagacaha lagu leeyahay xubnimada ama midowga
- Su'aalaha ku saabsan Heshiiska Midowga
- Dhammaan su'aalaha kale ee ku saabsan SEIU 775

SEIU 775

- **Wac 866.371.3200**
- MRC@SEIU775.org

Caafimaadka, Tababarka iyo Su'aalaha Faa'iidooyinka Hawlgabka

- Tababarka Daryeel-bixiyaha iyo hormarinta Xirfadda
- Su'aalaha ku saabsan ka jarista mushaar bixinta faa'iidooyinka caafimaadka
- Caymiska daryeelka caafimaadka iyo faa'iidooyinka kale
- Su'aalaha hawlgabnimada
- La taliyaaha Faca, cadeynta HCA iyo caawinta waxbarista xirfadaha lacag la'aanta

SEIU 775 Benefits Group

- **Wac 866.371.3200, guji 1 wixii tababarka ah, 3 wixii caafimaad ah, iyo 4 wixii hawlgab ah**
- Wixii tababar ah oo kaliya, mrc@myseiubenefits.org
- La-taliyayaasha Asaaga - myseiu.be/peer-cdwa

Shahaada-siinta Caawiyaha Daryeelka Guriga (HCA)

- Tijaabinta HCA-ga
- Bilaabista leh barnaamijka cadeynta daryeel bixiyaha

Prometric

- **Wac 800.324.4689**
- WAHCA@Prometric.com
- Prometric.com/Test-Takers/Search/WADOH

Ma Shaqeyn Karo Gelin

- IP waxaa laga rabaa inuu beddelo ama ay beddesho jadwalkooda
- IP ma shaqeyn karo sababtoo wuu jiran yahay

Macmiilka

- IP-yada waxa laga rabaa inay si toos ah u wacan Macmiilkooda

Hel Macmiil Dheeraad ah

- Hel Macaamiisha adoo adeegsanaya websaydka isku-beega xirfadda qofka iyo shaqada la heli karo

Carina

- Carina.org/ProvideCare si aad u hesho Macmiil dheeraad ah

Xaqiijinta Shaqaalaynta

- U baahan xaqiijinta shaqaalaynta

Xarunta Adeega Macmiilka ee The Work Number

- **Wac 800.367.5690** koodhka loo-shaqeeyaha ee CDWA waa **29876**

Wixii ah CPS, foomamka Maamulka Guriyeynta ama Stop Work (Shaqada Jooji)

- U dir codsiga la dhameystiray CDWAHumanResources@ConsumerDirectCare.com

Bixi Lacagta Kahor CDWA

- Su'aalaha ku saabsan lacag-bixinada kahor CDWA

Iimaylka

- ALTSADDAIPWageVerifications@dshs.wa.gov