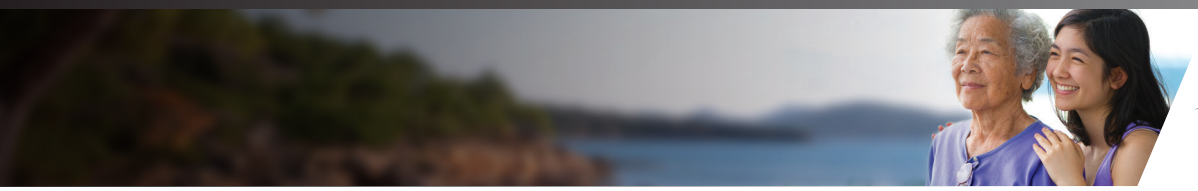

CONSUMER DIRECT CARE NETWORK WASHINGTON

Waxaan qabaa **Su'aal!**

Marka aad qabto su'aal, yaad la xiriirta? Shabakadda Daryeelka Tooska ah ee Macmiilka ee Washington (Consumer Direct Care Network Washington, CDWA) waxay la shaqeysaa la-hawlgalayaal badan. Ka arag shaxda hoos si ay kaga caawiso qof aad la xirirayso.

Clients

Mowduuc	Tusaale(yaal)	Ayaa caawin kara
Su'aalo	• Iska Diiwaangelinta Bogga Intarnetka ee DirectMyCare ama caawimada gelitaanka • Shaqaalaysiinta IP cusub • Ka soo warbixi walaac khiyaamo • Su'aalaha hubinta asalka • Dib u eegitaanada Dabeecada, Aqoonta , & Ku haboonanta (CC&S) • Masuuliyadda Macmiilka (sida loo bixiyo) • Qoondeynta saacadaha IP-ga	CONSUMER DIRECT CARE NETWORK WASHINGTON • **InfoCDWA@ConsumerDirectCare.com** • **Wac 866.214.9899** (Si aad ula xidhiidho Isku-duwahaaga Adeega Laguugu Qoondeeyay, **guji 2** oona geli Aqoonsiga Qofka ee CDWA ama Aqoonsiga ProviderOne) • **Qoraal u dir 877.532.8568** • **ConsumerDirectWA.com** • **DirectMyCare.com**
Macluumaadka Xidhiidhka	• Cusbooneysii ciiwaanka, lambarka telefoonka, ama iimaylka	**Maalmulaha Kiiska.** • La xiriir kaaga ah AAA, DDA ama Maamulaha Kiiska ee HCS
Isbeddelka Xaaladda, Caafimaadka, ama Badqabka	• Miyaad u baahan tahay inaad soo wargeliso isbeddel ku imaaday baahidaada ama xaaladaada • Waxaad u baahan tahay inaad ka warbixiso inaad isbitaal ku jirtay ama lagu dhigay • In lagu waxyeeleeyay ama aad ka welwelsan tahay badbaadadaada	**Maalmulaha Kiiska** • La xiriir kaaga ah AAA, DDA ama Maamulaha Kiiska ee HCS • Uga warbixi isbeddel kastoo ku imaada xaalada Maamulaha Kiiskaada **Adeegyadda Ilaalinta Dadka waaweyn** • **Wac 866.363.4276**
Masuuliyadda Macmiilka	• Fahamka nidaamka qiimeynta DARYEELKA • Adeegyada u fasaxida iyo qorshayaasha daryeelka • Qalayada fasaxa • Shaqada macmiilka iyo u qalmista dhaqaalaha	**Maalmulaha Kiiska** • La xiriir kaaga ah AAA, DDA ama Maamulaha Kiiska ee HCS • Macluumaadka xiriirka waxa uu ku jiraa gudaha warqada Oggolaanshaha Macmiilka
Hel Bixiyaasha Shaqsiga	• Raadi IP ama ku dhaji shaqadaada adiga soo marinaya Carina	**Carina** • Carina.org/HomeCare-Options
	• Ma u baahan tahay caawinaad inaad abuurto bogga isticmaalaha Carina oo aadna ku xirto IP-yadda	**CDWA** • **InfoCDWA@ConsumerDirectCare.com** • **Wac 866.214.9899** (Si aad ula xidhiidho Isku-duwahaaga Adeega Laguugu Qoondeeyay, **guji 2** oona geli Aqoonsiga Qofka ee CDWA ama Aqoonsiga ProviderOne) • **Qoraal u dir 877.532.8568**

Bixiyaha Shaqsiga (IP)

Mowduuc	Tusaale(yaal)	Ayaa caawin kara
Waqtiga, Masaafada, Wakhtiga Fasaxa ee Mushaharka Leh, ama Gelitaanka Wakhtiga Tababarka	• Xaqiijinta Booqashada Elektrooniga (EVV) caawinta app-ka mobayl • Ikhtiyaarada kale EVV • Caawinaada bogga intarnetka ee DirectMyCare • Cusbooneysii ciiwaanka, lambarka telefoonka, ama iimaylka • Fahamka waqtiga la geliyay ee loogu tralahalay adeegyada la bixiyay • Baritaanka hubintaaneed • Watiga dheeraadka iyo Xadidka Toddobaadka Shaqada (WWL) • Dib u eegitaanada Dabeecada, Aqoonta & Ku haboonanta (CC&S) • Arrimaha lacag bixinta ama su'aalaha • Su'aalaha qalabka ilaalinta shakhsi ahaaneed (PPE)	CONSUMER DIRECT CARE NETWORK WASHINGTON • **InfoCDWA@ConsumerDirectCare.com** • **Wac 866.214.9899** (Si aad ula xidhiidho Isku-duwahaaga Adeega Laguugu Qoondeeyay, **guji 2** oona geli Aqoonsiga Qofka ee CDWA ama Aqoonsiga ProviderOne) • **Qoraal u dir 877.532.8568** • **ConsumerDirectWA.com** • **DirectMyCare.com**
Ku Dhibaataynta, Xadgudubka, iyo Takoorida (HAD) ama dhaawac ugu geysashada goobta shaqada	• IP waxay la kulmaan ku xagadub, ku tacadinta, takoorida, ama dabeecadaha ku haboonayn Macmiilkooda, ama qof kale oo ku jira reerka Macmiilkooda, inta u qabaynay shaqada daryeel bixinta • IP dhawacmay inta u Macmiilka u adeegyay	**Soo Wargelinta Dhaawaca iyo HAD CDWA** • **Wac 877.532.8542** (**guji 1** wixii ah HAD ama **guji 2** wixii dhaawac ah)
Isbeddelka Xaaladda Macmiilka, Caafimaadka, ama Badqabka	• IP waxay u baahan yihiin inay soo wargelinayaan isbeddelka ku imaada baahiyaha iyo xaalada Macmiilka • IP waxa uu u baahan yahay inuu ka warbixiyo in Macaamiishooda la dhigay isbitaal • IP wuxuu ka walacsanaa in Macmiilka la waxyeelayay	**Maalmulaha Kiiska** • Ku soo wargeliyay xaaladda Maamulaha Kiiska ee Macmiilka **Adeegyadda Ilaalinta Dadka waaweyn** • **Wac 866.363.4276**
Midowga Su'aalaha	• Lagacaha lagu leeyahay xubnimada ama midowga • Su'aalaha ku saabsan Heshiiska Midowga • Dhammaan su'aalaha kale ee ku saabsan SEIU 775	**SEIU 775** • **Wac 866.371.3200** • **MRC@SEIU775.org**
Caafimaadka, Tababarka iyo Su'aalaha Faa'iidooyinka Hawlgabka	• Tababarka Daryeel-bixiyaha iyo hormarinta Xirfadda • Su'aalaha ku saabsan ka jarista mushaar bixinta faa'iidooyinka caafimaadka • Caymiska daryeelka caafimaadka iyo faa'iidooyinka kale • Su'aalaha hawlgabnimada • La taliyaaha Faca, cadeynta HCA iyo caawinta waxbarista xirfadaha lacag la'aanta	**SEIU 775 Benefits Group** • **Wac 866.371.3200, guji 1** wixii tabbabarka ah, **3** wixii caafimaad ah, iyo **4** wixii hawlgab ah • Wixii tababar ah oo kaliya, **mrc@myseiubenefits.org** • La-taliyayaasha Asaaga - **myseiu.be/peer-cdwa**
Shahaada-siinta Caawiyaha Daryeelka Guriga (HCA)	• Tijaabinta HCA-ga • Bilaabista leh barnaamijka cadeynta daryeel bixiyaha	**Prometric** • **Wac 800.324.4689** • **WAHCA@Prometric.com** • **Prometric.com/Test-Takers/Search/WADOH**
Ma Shaqeyn Karo Gelin	• IP waxaa laga rabaa inuu beddelo ama ay beddesho jadwalkooda • IP ma shaqeyn karo sababtoo wuu jiran yahay	**Macmiilka** • IP-yada waxa laga rabaa inay si toos ah u wacan Macmiilkooda
Hel Macmiil Dheeraad ah	• Hel Macaamiisha adoo adeegsanaya websaydka isku-beega xirfadda qofka iyo shaqada la heli karo	**Carina** • **Carina.org/ProvideCare** si aad u hesho Macmiil dheeraad ah
Xaqiijinta Shaqaalaynta	• U baahan xaqiijinta shaqaalaynta	**Xarunta Adeega Macmiilka ee The Work Number** • **Wac 800.367.5690** koodhka loo-shaqeeyaha ee CDWA waa **29876** **Wixii ah CPS, foomamka Maamulka Guriyeynta ama Stop Work (Shaqada Jooji)** • U dir codsiga la dhameystiray CDWAHumanResources@ConsumerDirectCare.com
Bixi Lacagta Kahor CDWA	• Su'aalaha ku saabsan lacag-bixinada kahor CDWA	**Iimaylka** HCLAIPwageverification@dshs.wa.gov