

Downloading an Authenticator Application

iOS Devices

1. To download an authenticator app on an iOS device, select the **App Store** icon (Fig. 01).
2. Search for the authenticator app you would like to use, then select **Get** to download the app (Figs. 02-04).

Note: Consumer Direct Care Network supports the following 3 authenticator applications:

- Twilio Authenticator
- Google Authenticator
- Microsoft Authenticator



Fig. 01

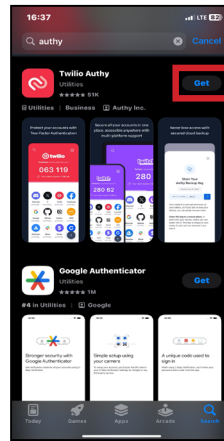


Fig. 02

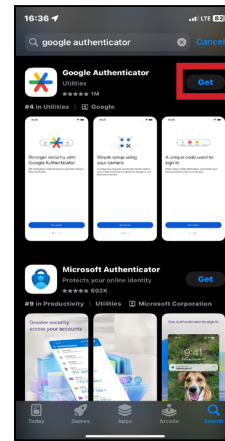


Fig. 03

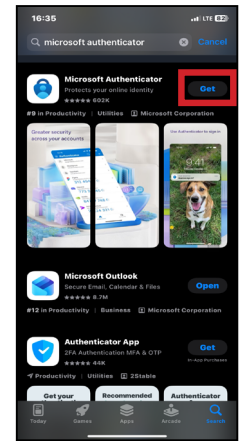


Fig. 04

Android Devices

1. To download an authenticator app on an Android device, select the **Play Store** icon (Fig. 05).
2. Search for the authenticator app you would like to use, then select **Install** to download the app (Figs. 06-08).

Note: Consumer Direct Care Network supports the following 3 authenticator applications:

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- Google Authenticator
- Microsoft Authenticator



Fig. 05

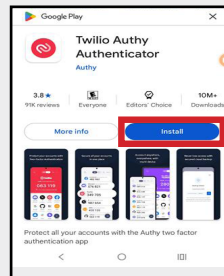


Fig. 06

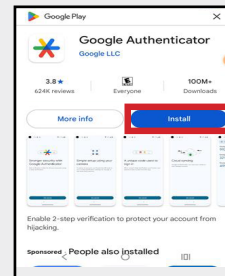


Fig. 07

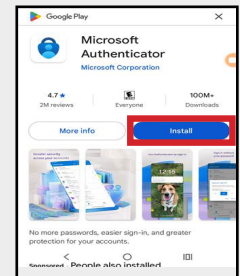


Fig. 08